



**Modified tender after pre-bid meeting**

**3<sup>rd</sup> Call**

**GOVERNMENT OF ASSAM  
THE PRINCIPAL CUM CHIEF SUPERINTENDENT  
JORHAT MEDICAL COLLEGE & HOSPITAL, JORHAT**

**TENDER DOCUMENT FOR OPERATION &  
MAINTENANCE OF PAY & USE TOILET AT JORHAT  
MEDICAL COLLEGE & HOSPITAL, JORHAT**

**IFB NO. SMEJ/JMCH/2633/2022/2291 Date: 24/05/2022**  
**(SINGLE BID SYSTEM)**

<b>Date and Time from sale/download of Bid document</b>	<b>1.00 P.M of 29/07/2022</b>
<b>Date and Time of Spot survey/site verification</b>	<b>2.00 P.M of 29/07/2022 to 11.00 A.M of 04/08/2022</b>
<b>Date and Time of Pre-Bid Meeting</b>	<b>12.00 P.M of 04/08/2022</b>
<b>Date and Time of Start of Bid Submission</b>	<b>12.00 P.M of 05/08/2022</b>
<b>Date and Time of End of Bid Submission</b>	<b>12.00 PM of 19/08/2022</b>
<b>Date and Time of Opening of Bid</b>	<b>1.00 PM of 19/08/2022</b>

**Tender document sale/ downloaded from institute's website**

**[www.jorhatmedicalcollege.in](http://www.jorhatmedicalcollege.in)**

**Jorhat Medical College & Hospital, Jorhat**

Kushal Konwar Path, Barbheta,  
P.O. Jorhat-785001, Assam, India  
Email: [tendercelljmch@gmail.com](mailto:tendercelljmch@gmail.com)  
**[www.jorhatmedicalcollege.in](http://www.jorhatmedicalcollege.in)**

## INDEX

Sl. No.	Description	Page Nos.
1	Tender Notice , Forms, Position of toilets	3 to 5
2	<b>CHAPTER – I</b> General Instructions to be followed while submitting Tender Booklet	6 to 15
3	<b>CHAPTER – II</b> General Terms and Conditions for Operation of Contract	16 to 23



## Notification

### **Tender for operation and maintenance of toilet blocks on ‘Pay & Use’ basis at Jorhat Medical College & Hospital, Jorhat (3<sup>rd</sup> Call)**

The Principal cum Chief Superintendent, Jorhat Medical College & Hospital, Jorhat invites sealed tenders affixing Court Fee Stamp of Rs. 8.25/- (Rupees Eight and Paise Twenty Five) only or IPO Rs. 10/- (incase the bidder outside the state of Assam) from NGOs/Agencies/Public Private Partnership firms/Individuals, under **single packet system** for allotment of contract for operation and maintenance of toilet blocks on ‘Pay & Use’ basis (**Central Casualty 1 Nos., in front of MCH Building 2 Nos. & in front of OPD Block 2 Nos.**) at **Jorhat Medical College & Hospital, Jorhat** for a period of 1 (one) year and on satisfactory performance it may be extended for further period with mutual consent of the authority.

**Reserve Price per month :- Rs. 10000/- ( Rs Ten Thousand only)**

**Tender Processing fees :- Rs. 500/- (Rs. Five Hundred only)**

**Earnest Money Deposit :- Rs 10,000/- (Rs. Ten Thousand only )**



Name of Institution	Reserve Price per month	EMD	Tender Processing Fees
JMCH	Rs. 10000/- (Rs. Ten Thousand only)	Rs. 10000/- (Rs. Ten Thousand only)	Rs. 500/- (Rs Five Hundredonly)

Tender forms with Terms & Conditions will be available for sale on website at [www.jorhatmedicalcollege.in](http://www.jorhatmedicalcollege.in) up to 19/08/2022. The tenderer can download from the institute’s website and shall submit by attaching 2(two) Demand Drafts towards tender processing fees (non-refundable) and Earnest Money Deposit (refundable) separately in favour of “JMCH TENDER” payable at Canara Bank, Jorhat Branch.

**The respective bidders may visit site for survey for participation in bidding process as per schedule. Any clarifications regarding bid document or any bidders may attend in the pre-bid meeting schedule to be held on 04/08/2022 at 12.00 P.M onwards.**

**The Bid should be submitted on or before 19/08/2022 up to 12.00 P.M. It will be opened on the same day at 1.00 P.M.**

The tenderer or their representative may remain present at the time of opening of tender with proper identification & authorization. If the Authority unable to open the tender as specified in the NIT due to holiday or for any other reason which is beyond the control of JMCH administration, the tender will be opened on next working day at the same time and place.

Tenders must be addressed to the **“Principal cum Chief Superintendent, Jorhat Medical College & Hospital, Swahid Kushal Kuwar Path, Jail Road, Jorhat-Assam, 785001”** in sealed cover super scribing **“Tender for operation and maintenance of toilet blocks on ‘Pay & Use’ basis at Jorhat Medical College & Hospital, Jorhat”**. The sealed cover containing Tender Form duly filled in all respect and signed with seal on each page, should be dropped in the **TENDER BOX** specifically kept for this purpose at the office of the Principal cum Chief Superintendent, Jorhat Medical College & Hospital, Jorhat.

**Signature with Seal of the Bidder**

**TENDER APPLICATION FORM FOR ALLOTMENT OF PAY & USE  
TOILET AT JMCH, JORHAT, ASSAM.**



1	Full name of the NGO/ Agency/ Individual/ Company/ PublicPrivate Partnership Firm/Co-operative Society.	
2	Present residential address (address Proof) such as,- Municipal Tax Receipt, Electric Bill, House Rent Bill, Aadhaar card or Ration Card, Passport/Water Bill etc. (Photocopy any one of these)	
3	Telephone / Mobile numbers	
4	Valid Trade License/ incorporation certificate/ Copy of Registration Certificate/Bye laws/Partnership deed/ issued by Competent Authority or undertaking for Sole proprietorship firm (duly notarized) ( any one to be attached as per the status )	
6	Details of minimum 02 years' experience for running Pay & Use toilet block. (Documentary proof should be attached)	
7	Firm's turnover details for the last two assessment years (2020-21 & 2021-22) issued by Chartered Accountant (should not be less than 5 Lakhs) is to be attached.	
9	Copy of PAN card	
10	GST certificate	
11	Court Fee Rs. 8.25/- or IPO Rs. 10/- (incase the bidder outside the state of Assam)	
12	Details of Tender Processing Fees	
13	Details of Earnest Money Deposit. <b>(Those bidders who have already submitted their EMD in earlier tender, they need not submit their EMD again. They are requested to submit a declaration against their earlier EMD).</b>	



14	The amount of offer price per month for the allotment of PAY & Use Toilet at Jorhat Medical College & Hospital, Jorhat	Rs.----- ----- (In words) -----
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I shall abide by the Terms & Conditions attached with the Tender Form.

**Date :**

**Signature :**

**Note :** 1) The terms and conditions should be submitted duly signed on each page along with the application.

Address & Phone No-

Name : .....

Address :- .....

Mobile no/Phone no: .....

Email ID:- .....

**Signature with Seal of the Bidder**

## CHAPTER I

### General Instructions to be followed while submitting tender.

1. The Tender shall be submitted in a single sealed envelope and it should be super scribed as, "Tender for allotment of contract of toilet blocks for operation and maintenance on 'Pay & Use 'basis at Jorhat Medical College & Hospital, Jorhat.
2. While submitting Tender, each page of Tender Document should sign with stamp by the bidder.

If the Tenderer(s) fails to furnish any of the requirements at the time of submission of the tender, the tender is liable to be rejected.

4. The tenderer must obtain for himself on his own responsibility and his own expenses all the information which may be necessary for the purpose of filling a tender and acquaint himself with all the local conditions, means to access work, nature of work and all matters pertaining thereto.
5. The contract will be awarded on "As is where is" basis. Any dispute regarding condition of toilet blocks or any other deficiencies will not be entertained after allotment of contract. The contractor has to operate and maintain the toilet blocks available at the JMCH presently. The contractor may have inspection of the same prior to submission of bid.

### I- EARNEST MONEY DEPOSIT (EMD).

- a) EMD should be submitted in the form of DD
- b) EMD in the form of DD will ~~not~~ be considered.
- c) Tenders will not be considered unless the Earnest Money is deposited and the draft/receipt is enclosed.
- d) If the tenderer fail to observe or comply with the aforesaid stipulations, the Earnest Money Deposit amount shall be forfeited by the JMCH.
- e) No interest shall be allowed on the Earnest Money Deposit or on any advance Payment made by the tenderer to JMCH under any condition.
- f) EMD can be adjusted against Security Deposit due from the service provider on their selection.

**Signature with Seal of the Bidder**

## **II- FORFEITURE OF EMD:**

Tenderer, whose tender has been accepted and communicated on the offer of the contract on his/her favour through LOA, declines or failure to remit the license fee/security deposit or/execute an agreement in the prescribed form within 15 days from the date of issue of letter of acceptance of the offer, the EMD remitted by that tenderer will be forfeited by the JMCH Authority. If licensee fails to commence the operation of contract within 15 days from the acceptance of LOA, the EMD/License Fee paid is liable for forfeiture.

## **III-ELIGIBILITY CRITERIA:**

- 1. The bidder should have minimum 2 (two) years experience in operation and maintenance of similar facilities.**
2. It would be deemed that by submitting the bid the bidder have made a complete and careful examination of bid document initiated by JMCH and obtained all relevant information about the project.

**Signature with Seal of the Bidder**

#### IV: SUBMISSION OF THE TENDER FORM

The tender form should contain the following documents without which the tender will not be considered.

##### **Mandatory Documents:**

1. Court fees of Rs. 8.25/- (Rupees Eight and paisa Twenty Five) only or IPO Rs. 10/- (in case the bidder is from outside the state of Assam)
2. Tender Processing Fees of Rs. 500/- in the form of Demand Draft in favour of "JMCH TENDER" from any Nationalized or scheduled banks.
3. Earnest money deposit of Rs. 10,000/- in the form of Demand Draft in favour of "JMCH TENDER" from any Nationalized or scheduled banks.
4. **Those bidders who have already submitted their EMD in earlier tender, they need not submit their EMD again. They are requested to submit a declaration against their earlier EMD).**
5. Tender form as per prescribed format.
6. All the general & special conditions to be signed and enclosed with the tender form.
7. In case of society, an attested copy of the certificate of registration issued by the registrar of cooperative societies or other authorized officer and true copy of the bye laws of the group/cooperative society is to be attached.
8. In case of Partnership firm, the copy of Partnership deed, along with the copy of the certificate of registration issued by the competent authority, duly attested by the Gazetted officer or notary. The partnership deed is eligible if entered into and registered prior to tender notice.
9. Valid Trade License/copy of registration/Copy of incorporation certificate (as applicable is to be submitted.)
10. In case of proprietary firm, tenderer should submit an undertaking that "He is the sole proprietor of the firm" (duly notarized in Rs. 100/- non-judicial stamp paper).
11. Experience credentials giving the complete details of firms experience in this field duly supported by authenticated documents.
12. Firm turnover details for the last two assessment years i.e. 2020-21 & 2021-22, duly supported by documentary evidence issued by Chartered Accountant is to attach.
13. Photocopy of PAN
14. Photocopy of GST certificate
15. Present residential address (address Proof) such as- Municipal Tax Receipt, Electric Bill, House Rent Bill, Aadhaar card or Ration Card, Passport/Water Bill etc. (Photocopy any one of these)
16. Any other information which may be relevant to this tender

Note: All credentials should be authenticated with sufficient documentary proof.

#### V: VALIDITY OF THE OFFER.

1. The tender is valid for a period of 365 days from the date of receiving of tenders. The JMCH Administration reserves the right to extend the validity of tenders at its discretion, if necessary. Further the JMCH Administration reserves the right to accept/negotiate with the tenderer.
2. The JMCH Administration reserves the right, to reject the tender(s) without assigning any reason and is not bound to accept the highest value offered tender. In this connection JMCH Administration decision will be final to award the work.
3. If the tenderer withdraws his offer before the JMCH Administration accepts or rejects the same or before 365 days from the receipt of tender, whichever is earlier, the earnest money will be forfeited.

**Signature with Seal of the Bidder**





## VI. Realization of user charges by the service provider.

The service provider can charge the user of this facility presently at the following rates. The rates can be reviewed twice in a years on mutually agreed terms during the contract period. The rate list should be displayed at noticeable location /entry points to the location. The service provider should issue receipt to the user for service provided.



Name of the institution	For bathroom & latrine	Bath	Latrine	Urinal
Jorhat Medical College & Hospital, Jorhat	Rs. 10/-	Rs.5/-	Rs.5/-	Rs.2/-

**Note:-Service provider will have to make use of POS Machine, PAYTM, Bhim App etc. for cash less payment.**

## VII: Electricity and water charges:

Connection to this facility will be provided by JMCH from the nearest available electric and water point from where service provider has to extend connection at his cost. Separate electric meter and water flow meter will be installed and maintained by service provider. Necessary bills for the consumption beyond the following permissible free limit will be borne by the service provider.

Water charges	Electricity charges
Upto 30000 litres/month free (@1000 litres/day) and thereafter payment as per actual consumption. No service charge.	Free for the first 300 units on monthly basis and beyond 300 units actual consumption of electricity to be charged.No service charge.

**Signature with Seal of the Bidder**



### **VIII: Cleaning & Maintenance operation of pay & use.**

The cleaning operation should be done at fixed intervals as per minimum specific schedule prescribed thereof by the JMCH administration and in case of high patronization additional number of cleaning activity should be ensured.

The minimum schedule of cleaning activity prescribed is as under:

<b>Activity planned</b>	
Washing	Four times in a day
Deo spray	Twice in a day
Wet cleaning of glass walls and mirrors.	Twice in a day
Stain removal on granite walls	Once in a day
Garbage disposal to municipal dumping area	Four times a day

Above is the minimum cleaning activity. Contractor will be binding to clean the Pay and Use toilets and premises as and when required/notices the dirtiness. Execution of above maintenance activity shall be recorded in a register to be maintained by the service provider and shall be verified by the official nominated by the authority.

Non maintenance of records will be considered as violation of contract clause and suitable penalty will be imposed. If repeated violation is noticed in this regard action of terminating the contract will be initiated by JMCH administration at the risk and cost of the bidder.

### **IX: Maintenance work:**

- a) All repairs and routine maintenance to electric fittings, potholes, cracks, sanitary fittings, drainage and signage should be attended immediately.
- b) Cleaning of septic tank including safe disposal of their contents and maintenance of sewerage system.
- c) White washing and painting as and when required.
- d) Mechanized grinding and polishing of floor surface of the toilet shall be done at least once in a year.
- e) Prevention of any encroachment in and around the facility.

### **X: Payment of license fee.**

The service provider shall pay license fee as agreed to the JMCH on monthly basis for normal pay and use (maintenance & operation). The reasonability and workability of license fee quoted by service provider against anticipated licensee fee will be decided by the tender committee initiated in this regard and their decision will be final.

**Signature with Seal of the Bidder**



- The first license fee will be paid prior to commencement of operation. ~~by fifteen days and subsequent period license fee shall be payable in advance by 15 days prior to completion of earlier license fee duration.~~
- License fee will be paid through party's own account vide demand draft or banker's cheque/online mode made in favour of "JMCH TENDER " payable at Canara Bank, Jorhat Branch.
- Without prejudice to any other right that may be available to JMCH in the agreement entered with the service provider or otherwise, delay in payment of license fee shall attract interest equal to prevalent prime lending rate +2% per annum calculated for the number of days of default commencing from the date from which the license fee falls due.  
If the licensee delays payment of lump sum license fee, a notice after the first default will be issued to pay the license fee within a grace period of one month with interest. If no payment is received within this grace period, seven days notice shall be issued to be followed by 48 hrs notice, if necessary, and contract shall be terminated at the risk and cost of licensee forthwith and security deposit of service provider will be forfeited. In addition to forfeiture of security deposit the assets so created becomes JMCH property and licensee will have no claim whatsoever in this regard.

#### **XI- SECURITY DEPOSIT**

- Service provider shall furnish to JMCH (in the manner and form acceptable to JMCH) a Security deposit for an amount equal to yearly license fee, within 15 days from the issue of letter of award (LOA).
- In no case the operation of contract will commence without deposition of SD.
- Delay in submission of SD by service provider up to 21 days can be decided by the authority on merits of the case.
- The Security Deposit should be in the form of FD. Details will be provided by the Institute at the time of agreement.
- Notwithstanding anything mentioned to the contrary to the agreement entered by service provider, upon any default or breach of obligations by the service provider under the agreement, JMCH may at its sole discretion draw upon the Security Deposit to satisfy its claims against the service provider by the way of imposition of penalties or otherwise, irrespective of any other remedy under the agreement.

**Signature with Seal of the Bidder**

## **XII- TAX LIABILITY**

- The Service Provider shall be responsible for all the taxes to be paid to the State Govt. /Central Govt./Local civic agencies for the services rendered by them. There will be no tax liability upon the JMCH whatsoever on any account.
- It will be the sole responsibility of the licensee/service provider to pay the service tax at the prevailing rates to the service tax authority and submit the copy of the returns to the JMCH authority.

## **XIII: COMPLAINTS AND SUGGESTIONS**

- While the Service Provider is responsible for ensuring a complaint free service, they should also maintain a complaint and suggestion register at the toilets, which should be made available to the users. A notice to this effect may be displayed at the entry points to the toilets.

## **XIV-AGREEMENT.**

The Service Provider has to sign an agreement within 15 days of allotment letter and after signing agreement, shall not transfer, sublet or dispose of the rights and benefits under the Agreement or any project agreement except with prior written consent of the JMCH which JMCH shall be entitled to decline without assigning any reason whatsoever.

- The Service Provider should indemnify the JMCH for the damages caused due to non-compliance of any statutory law, bye-law or service conditions.
- The JMCH Authority shall not be responsible for any transactions in any manner between service provider and any third party and liable for consequential damages or compensation nor binding to any conditions whatsoever.
- The service provider shall be responsible to indemnify the JMCH Authority in case of any damages claimed for any injury or whatsoever sustained by any third party or JMCH personnel of any act of omission by the contractor or his agents or found vicariously liable to compensate by any authority or court of law. The amount as falling due on such claims or as per agreement clause may be lawfully recoverable from his security deposit.
- In the event of any dispute or difference arising under these conditions or any special condition of contract or in connection with this contract, the same shall be referred to the court of law under jurisdiction of Jorhat district.
- The service provider should subject the employees working under the contract to insurance scheme promoted by Government of India directed towards upliftment of socially/economically backward class persons employed for service.
- The contractor shall not interfere with the communication or any other installations of the JMCH Authority without prior written consent of the JMCH Administration.
- The JMCH Administration shall not be responsible or liable to pay any compensation or refund any portion of the license fee to the contractor for reasons whatsoever.
- The contractor shall be responsible to indemnify the JMCH Administration for any claim by an person for the provisions of various acts enacted by the Central/State Governments, such as payment of Wages Act, Workmen's Compensation Act, hours of employment regulation Act, employment of children acts etc., and at no point of time should the JMCH be drawn into litigation on these counts.
- The contractor shall not assign, sublet or transfer the contract in full or in part. If it is found that the contractor has sublet either in full or in part the JMCH Administration will terminate the contract with a notice period of 30 days duly forfeiting the security deposit and confiscating other material of the contractor, if any.



**Signature with Seal of the Bidder**

#### **XV: TERMINATION OF CONTRACT.**

- The JMCH can terminate the contract in case of continued non-compliance of Service Conditions by the Service Provider with one month's notice or due to nonpayment of license fee as per schedule after due notice. On termination of the contract the assets will then be transferred to JMCH at the risk and cost of service provider and the JMCH will be free to lease the assets on further contract.

#### **XVI: PUNITIVE CLAUSE.**

- The JMCH authority or his authorized representatives shall have free access at all times of the said premises to inspect at alltimes.  
The penalties can be imposed on account of excess charging, complaints; deviation to the agreement clause etc and it can vary from Rs.2000/- to Rs.6000/- per occasion depending upon the gravity.



#### **XVII: LOSS AND THEFT OF PROPERTY:**

The Service Provider shall be solely responsible for the up keep of all the assets created and any loss and damage thereof shall be made good by him immediately at his own cost to continue to keep the complex operational and available for use.

#### **XVIII: INDEMNITY:**

1. The JMCH Authority shall not be responsible for any loss/damages to any financial agencies, commercials outfits' consequent on the termination of the contract for whatsoever reasons.
2. The contractor shall not be entitled to any claim against the JMCH Authority for any damages, loss etc. that the contractor may sustain on account of fire or any other causes attributable to carelessness on the part of licensee.

**Signature with Seal of the Bidder**

3. In the event of the death of the contractor during the contract period, the legal heirs of the deceased namely wife, son, daughter, widow dependent daughter-in-law may be allowed to continue the unexpired portion of the contract purely at the discretion and permission of the JMCH Administration on production of legal heirs certificate subject to fulfilling the terms and conditions stipulated in the agreement.
4. The agreement shall at all times be open to revision and amendment by the JMCH Administration after giving one month notice in writing of such revision or amendment at the end of which any revision or amendment shall take effect, unless the contractor has objected there to in writing giving 15 days after the receipt of said notice.



5. If any dispute difference or question shall arise between the JMCH Administration hereto or has to the drawing plans/constructions or interpretations of any of the terms and conditions as to its applications (except the decisions whereof here in expressly and the contractor as to the respective rights and duties and obligations of the parties provided for) then the same shall be dealt by JMCH authority, whose decision shall be final and binding on both the parties.
6. The existence of any dispute of difference or the initiation or continuance of the arbitration proceedings shall not postpone or delay performance by parties of their respective obligations pursuant to the agreement.
  7. Subject as otherwise provided in this agreement all notices to be given on behalf of the Governor of Assam and all other actions to be taken on his behalf may be given or taken on his behalf by the Principal cum Chief Superintendent, JMCH.
  8. Except otherwise provided herein any agreement, oral or written abandoning the terms hereof shall be of no affect and shall not be valid or binding or enforceable unless and until the same is incorporated in the formal supplementary agreement in writing and signed by the parties thereof.
  9. Should a person whose tender has been accepted, decline or fail to remit the license fee and other charges due within 15 days and execute an agreement and take up the contract from the date of acceptance of the tender, the earnest money deposited will be forfeited by the JMCH Administration as liquidated damages.

**Signature with Seal of the Bidder**

### **XIX: OTHER TERMS & CONDITIONS:**

- The Service Provider shall ensure that the premises are not used for any purpose other than that for which it is allowed under the Agreement. The premises should not be used for playing games, cards etc., which involves stakes/betting etc.
- JMCH shall have the right to cancel/revoke/terminate the agreement at any stage in case of breach of any of the stipulated terms and conditions by the Service Provider or if their performance is not found satisfactory. In such circumstances the security deposit shall be forfeited.
- The sites and the works assigned to the Service Provider by the JMCH shall not be transferred by the former to any person, Trust, Society or Institution in any manner whatsoever at any time, whether during or after the termination of the agreement.
- The Service Provider shall not use or allow any person to use such toilets for residential purpose.
- In case of termination of contract before completion of concession period/contract tenured the pay & use toilets, the same can be operated through Quotation from eligible bidders so as to cover the intervening period for operation and maintenance through fresh service provider to the toilets. This short gap arrangement should not be more than 06 months.
- If contract is run through short term quotation as stated above, advance license fee for the period of operation needs to be taken from the service provider. In addition to this Security deposit equal to half of the license fee will be taken in the prescribed format and the same will be refunded on successful completion after ascertaining 'No dues' against the service provider.
- The contract will be for a period of 1 (one) years from the date of issue of acceptance letter. On satisfactory performance it may be extended for further period with mutual consent of the authority.
- The service provider has to run full term of the contract period as notified. In the event of resigning the contract before the full term of the contract period, the Security Deposit and license fee paid in advance will be forfeited.
- **XX: Right to alter or add Rules:–**  
JMCH reserves the right to alter or add to the above rules and such alterations and additions shall be binding on the service provider from the date of such notifications issued thereof. Such alterations will be made with appropriate notice and with approval of authority.



**Signature with Seal of the Bidder**

## CHAPTER-II

### **GENERAL TERMS & CONDITIONS FOR OPERATION OF CONTRACT**

1. Period of Contract: The license shall be given to the qualifying parties for a period of 1 (one) year and on satisfactory performance it may be extended for further period with mutual consent of the authority.
2. Use of latrine for JMCH staff on duty shall be free on showing proof of identity.
3. The rate list should be displayed at noticeable locations/entry points to the toilets.
4. The levy of charges other than the tariff is strictly not permitted and complaint to this effect from public will be liable for penalty or termination of contract without prior notice.



Scope of the contract may be modified by the JMCH Authority if there is change in number of WC's, Bathroom or any other unit which will have effect on the license fee, the same will be revised accordingly.

6. Operation and Maintenance of normal Pay & Use toilets:
  - a) Adequate number of Safaiwalas to be posted.
  - b) The staff provided should be literate and courteous towards the users.
  - c) Employees schedule of work to be provided.
  - d) Standard cleaning materials and equipments should be used.
    - i) Ensure proper cleanliness.
    - ii) Ensure safety and security of users.
  - e) Prevention of any encroachment in / adjoining the toilet blocks.
  - f) It will be the reasonability of the service provider to ensure proper litter/garbage disposal of drainage upto the outfall and any chocking of drainage should be attended to promptly.
  - g) Proper litter/garbage disposal beyond JMCH limits or at the location as approved by JMCH should be done by the Service provider.
  - h) Cleanliness/Hygiene of surroundings of toilets (3 to 5 meters around) should be ensured by the Service Provider.
  - i) Use of anti-odor material like naphthalene balls, odonil, freshener etc. is to be ensured

**Signature with Seal of the Bidder**



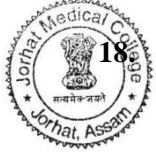
7. Cleaning Agents : The cleanliness of the toilet is the sole responsibility of the Contractor. All the cleaning agents used for cleaning shall be bio-degradable, environment friendly so that it does not cause any harm to the users and the objects for which it is used. It shall follow all the mandatory International and National standards of chemicals.
8. Sufficient staff shall be deployed by the contractor in specified uniform with a clear and readable name tally, round the clock at these toilet blocks. In case of non-availability of contractors persons at toilet blocks or for its staff being found without uniform, penalty shall be levied.
9. The contractor or his deputed staff shall not do any unauthorized business at toilet blocks or other than toilet block of existing/constructed site. No area shall be occupied by the contractor or his person. In case of such incident, the contract shall be terminated.
10. Consumption of alcoholic drinks or other objectionable items in JMCH premises by the staff of contractor shall lead to termination of the contract.
11. Any misbehavior with public or users by the contractor's staff shall be the responsibility of the contractor for which a fine will be levied and contractor shall not deploy the person in service again.
12. Any loss to the JMCH property due to mischief or behaviour of the contractor's staff shall be the responsibility of the contractor, for which he has to indemnify the users or authority. In case of non-compliance to authority's decision, the contract will be terminated.
13. Contractor should provide plastic mug, bucket, branded floor wipers, mops (dry & wet) of good quality in the bathroom and toilets. The contractor should replace these from time to time. Separate Bio degradable and Non- bio degradable Non-corrosive Steel Dustbins of adequate numbers should also be provided.
14. A board displaying the name of contractor, phone nos. and rate list chargeable from the patient/attendant should be displayed prominently at the site of toilet block within one day of commence of job. The size of board should not be less than 3' X 2'.
15. The contractor should ensure that the toilet complex is operated as a no-smoking zone. Proper indication to that effect should be displayed in the complex.



**Signature with Seal of the Bidder**

16. Any money recoverable from the contractor either under this contract or any other contract can be recovered from any money payable to the contractor under this contract or any other contract.

17. The licensee/licensees shall pay all legal expenses, stamp duty, registration and translation charges and all other costs, charges and expenses incurred in connection with those present.



Subject to otherwise provided in this agreement all notices to be given on behalf of the JMCH authority

**Date :**

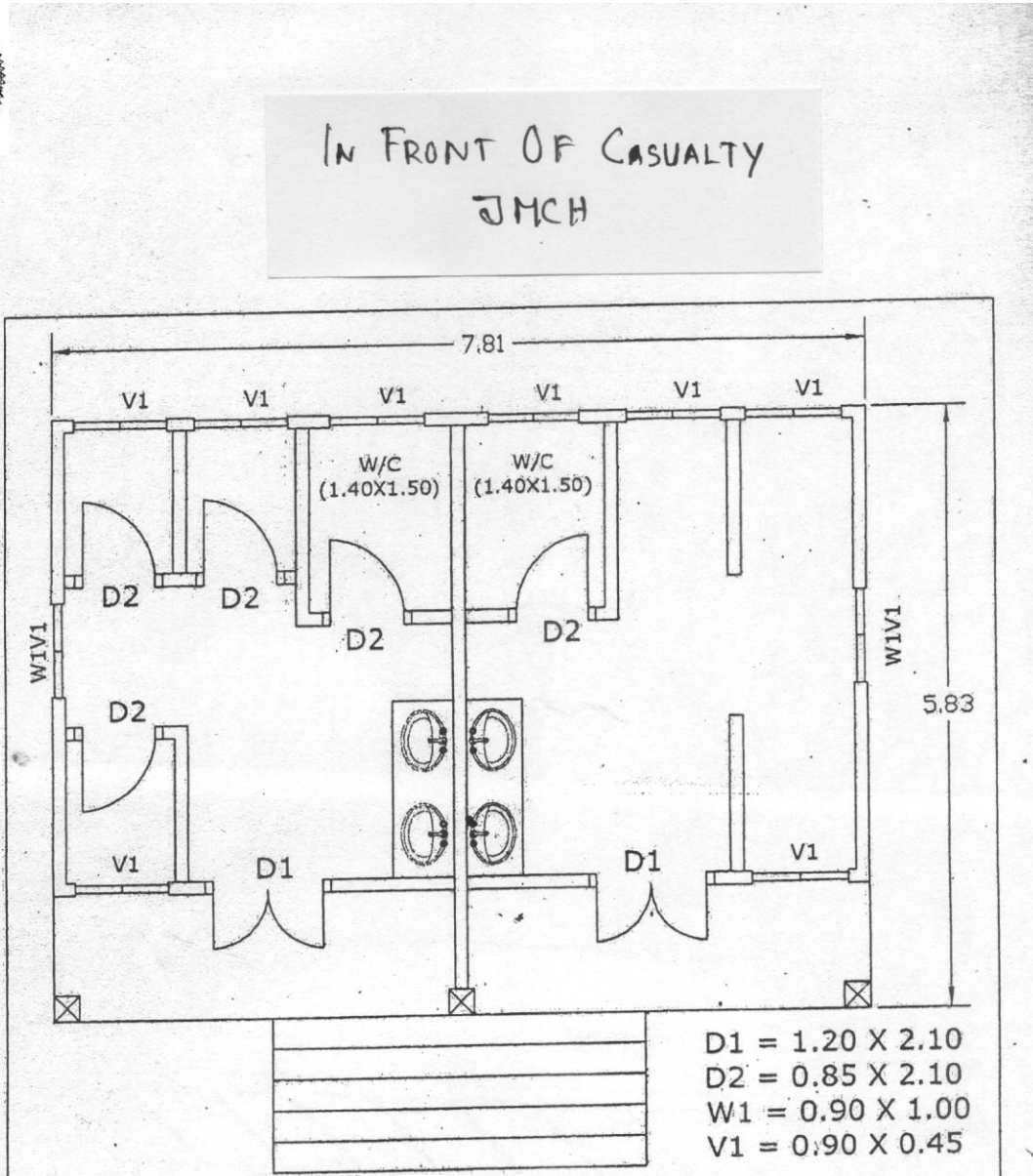
**Place:**

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**(Signature of Tenderer with address and seal)  
with Phone /Mobile No.**

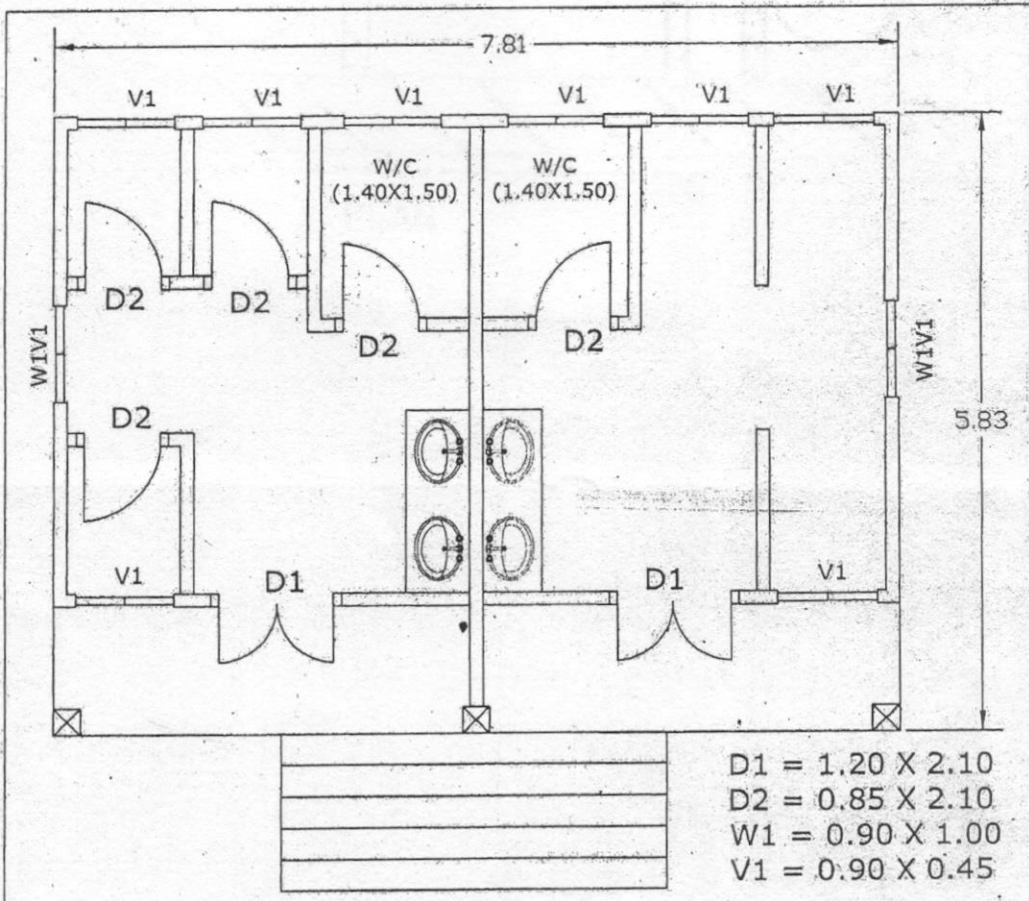
LAY OUT OF TOILET BLOCKS FOR LADIES & GENTS WITHIN THE CAMPUS OF JORHAT  
MEDICAL COLLEGE & HOSPITAL, JORHAT-ASSAM

**IN FRONT OF CASUALTY, JMCH**

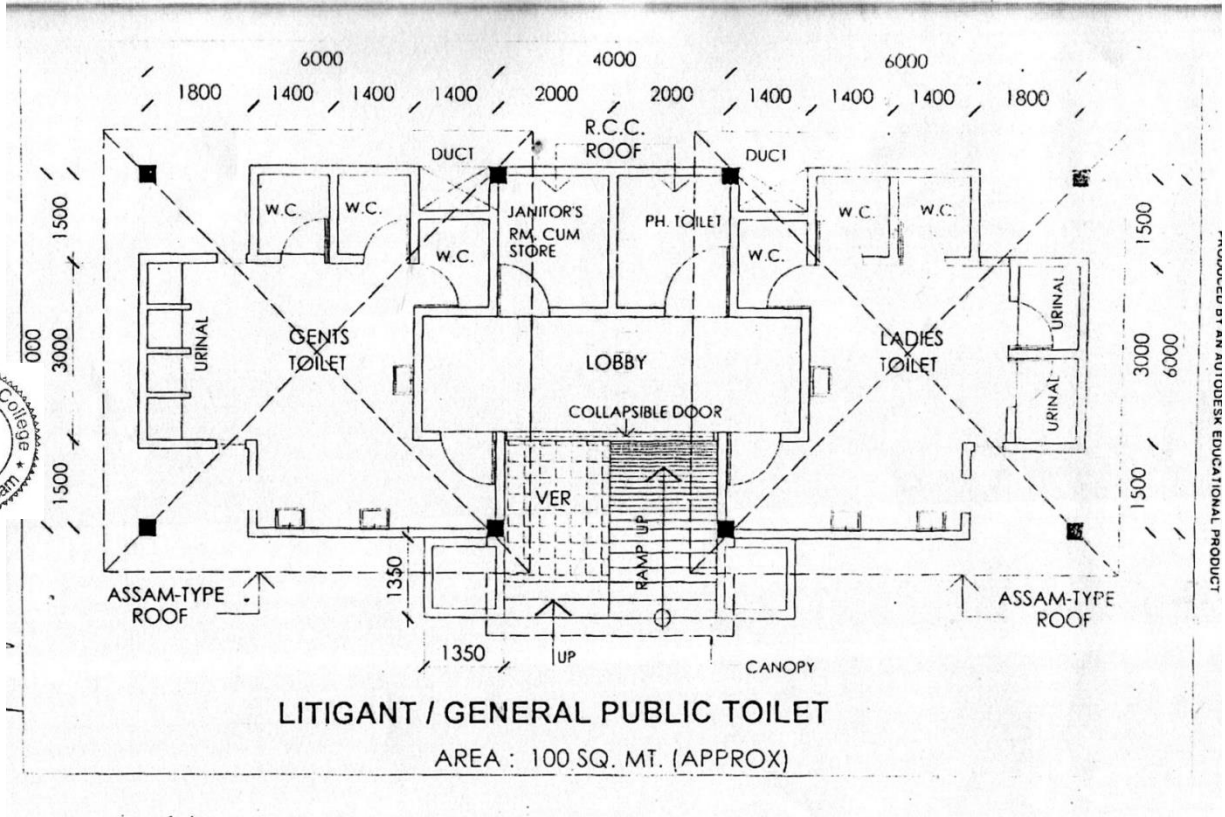


**IN FRONT OF OPD BLOCK**

IN FRONT OF OPD  
JMCH



Construction of Paid Toilet in front of OPD Building



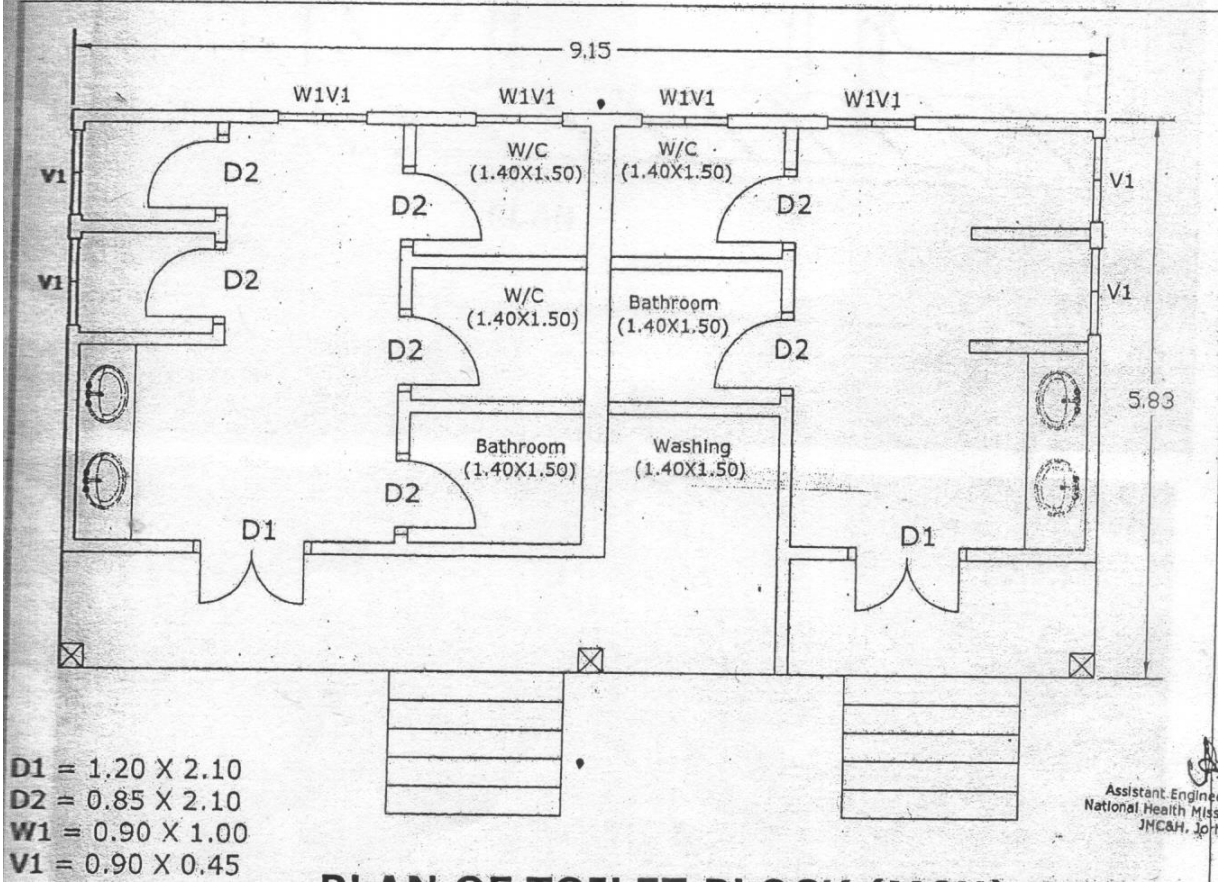
PRODUCED BY AN AUTODESK EDUCATIONAL PRODUCT



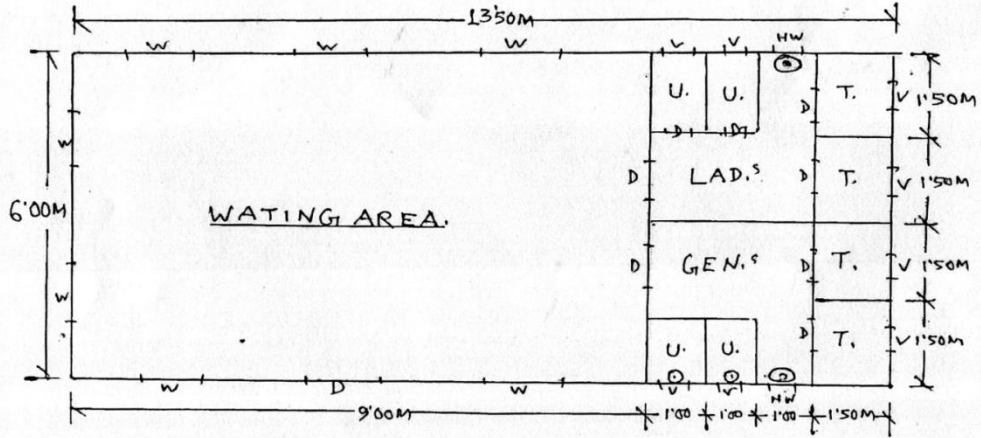
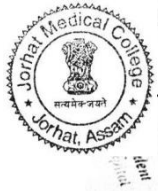
**IN FRONT OF MCH BUILDING**



TOILET BLOCK  
MCH BUILDING



LINE PLAN FOR CONSTRUCTION OF PROP. ASSAM TYPE ATTENDANT WAITING AREA WITH TOILET BLOCK IN MCH WING. AT JMCH, JORHAT. (NOT TO SCALE)



**-O- End of the tender document -O-**